

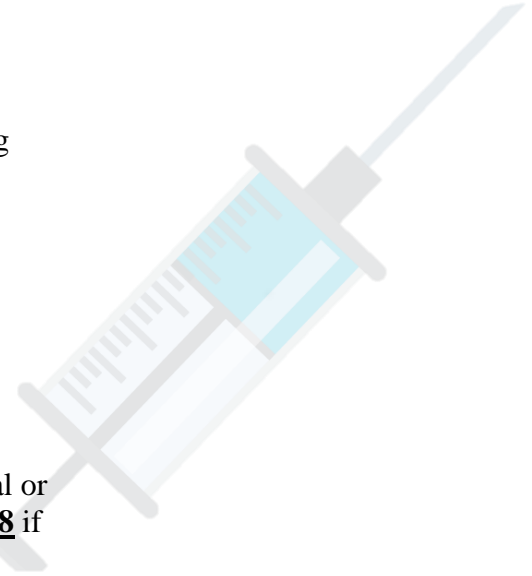


Flu and covid clinic

We are pleased to announce that the flu clinics started at the beginning of October. If you are eligible for the vaccine, we will contact you directly to book your appointment.

We have opened a new service that allows you to self-book your appointment via text, if you are unable to do this, we will call you to book instead.

You will have noticed on our website there will be details about the Covid booster clinic for the eligible patients at either Stratford Hospital or Southam. You will be contacted directly, or you can call **01926 962718** if you are in the eligible categories.



Doctors' hours



- Doctor Emma Vickers now works Tuesday, Wednesdays, and Fridays.
- Doctor Karen Clarke works Tuesdays and Fridays
- Doctor Sally Armstrong Mondays, Wednesday (coil clinics in the afternoon) and Thursday mornings
- Doctor Nicola Fantom works Mondays and Thursdays
- Doctor Catherine Brock works Mondays, Wednesdays, Thursdays.

Additional staff

We are delighted to welcome some new staff employed by the Dene and Stour Valley Primary Care Network

- Emma Bullingham as a Frailty Nurse working alongside the local nursing home
- Jacqui Close as the Social Prescriber supporting patients, signposting a range of local and national services for a wide range of their needs e.g., helping patients with finances while living with Dementia
- Vicki Guise and Laura Williams are health and well-being coaches working on the lifestyle interventions with patients specifically with diabetes, hypertension, and low mental health issues.
- Care co-coordinator Katherine White will focus on matters such as Cancer care and weight management
- Mia Rose, from Springfield Mind, will be in 1 day per week working with adults and children aged 11-18 dealing with low mental health issues
- Clinical Pharmacist Kirandeep Bahra is replacing Jas Matharu on maternity leave
- Pharmacy Technician Michaela Cooper works with Kirandeep on a wide range of medicine related matters.



We are delighted to announce Kate Griffin has achieved her apprenticeship in Customer Service Level 2 with a distinction and has now been promoted to be training as a Dispenser.

Our Dispensary Manager Marianne Piotrowski has achieved Level 3 in Pharmaceutical Science after 2 years intense study.

Benedetta Bosco has completed her training and is now working in the role of Health Care Assistant.

We have welcomed Jenny Hillard and Georgia Allcock as Receptionists and Sam Ormsby as Medical Secretary this year. In addition, Genevieve Hughes has joined Dispensary.



Kate with her award



Marianne with her award



You may have noticed the changes to our call options when you call us these are the following changes:

- **OPTION 1:** Minor illness where you will be referred to a Community Pharmacist who will offer general advice. We are now expanding this service to offer to patients if appropriate when calling reception
- **OPTION 5:** For enquires about the Covid vaccination or book appointments for boosters

If there are patients who need to see a clinician and can travel, we continue to offer patient appointments at other Warwickshire surgeries at evenings and weekends through the Extended Access service.

We hope you find this update useful and thank you for working with us during this very challenging time.