## Meon Medical Centre PERSON SPECIFICATION – DISPENSER

Essential Criteria	Desirable Criteria
<ul> <li>Previous experience of working in a dispensary or pharmacy (minimum of 1,000 hours total work experience is essential)</li> <li>Relevant dispensing / pharmacy services qualification(s) to NVQ2 (or equivalent) level</li> <li>Evidence of IT awareness and basic computer skills</li> <li>Evidence of the ability to remain calm under pressure</li> <li>Evidence of excellent attention to detail</li> <li>Evidence of the ability to work independently using initiative, as well as part of a team</li> <li>Evidence of an understanding, acceptance and adherence to the need for strict confidentiality and discretion</li> <li>Evidence of excellent communication skills</li> <li>Evidence of flexibility and the ability to undertake additional hours, if required (e.g. sickness cover / annual leave cover)</li> </ul>	<ul> <li>Good track record of promoting excellent customer service</li> <li>Previous relevant experience of primary care / GP dispensary</li> <li>Knowledge of EMIS and DispensIT</li> <li>Experience of conducting Dispensing Reviews of Use of Medications with the public.</li> </ul>